



Bill of Services – Ristorante Agriturismo IL PASSEGGERE

Bookings - Bookings can be directly made either through phone or through email, to ensure both parties it is preferable to write a mail and wait for a written confirmation from our side.

Check in - Between 15:00 and 19:00.

Please advise in case of early or late arrival. Penalties might apply for late arrivals, especially for late night and not communicated ones. We require a valid document for all guests including children.

Check out - Please leave your room by 10:00. In case you need a late check-out, please let us know beforehand, we will try to accommodate you or arrange for your luggage to be kept in a safe room. We accept payment by cash, cards or paypal.

Cancellation policy - We ask you to communicate a.s.a.p. your intention to cancel your reservation. In case of downpayments, these could be kept as contingency and made valid for future bookings.

You personal data - Personal data and any other element acquired by our Company during the course of the assignment will be subject to a secrecy bond and will be treated in compliance with privacy & personal rights through the systematic use of safeguard measures put in place for the handling of data both hard copy and electronic, and tailored to the specifics of the data itself (being it a simple personal data or a sensible judiciary data). To senses and effects of D.Lgs. 196/03 we inform the Client the all its personal data will be only treated for the purposes determined by this contractual relationship to its purpose (included accountability and administrative purposes).

Respect others:

- behave in such a way to respect others' relax and peace.
- respect premises, facilities and furnishings within Agriturismo il Passeggere and its property;
- **smoking inside bedrooms and common areas is forbidden;**
- it is forbidden to use heating appliances or flames inside the bedrooms;
- respect the environment and minimise waste. We kindly ask you to differentiate your garbage so that we can dispose of it properly after you leave.

Main Services

Breakfast - Breakfast is served in our restaurant between 7:00 and 9:00. Please inform the staff in case of other needs and we will try our best to please or assist you. Breakfast is served as buffet, please request hot dishes or something you would like but can't find on the buffet to our staff.

Restaurant - Our restaurant is open - UPON RESERVATION - to both guests and the public from 12:30 to 14:30 & 19:00 to 21:30, serving typical regional dishes a la carte. There's no half- or full-board rate, except for particular circumstances. The menu with prices can be found on our website or in the restaurant itself. Please advise in case of particular dietary needs.

Laundry – Please ask our staff if you need to do laundry. This service has cost of € 5.- per laundry

Volume of television - All guests are invited to keep the tv volume down in respect of others, especially during resting hours. To use the tv, turn it on, set it on HDMI1, use the Digisat decoder remote to change channel.

Housekeeping - If you wish your room to be cleaned or supplied with extra towels and T.P., please inform our staff and leave your keys with them. Towels and linen are changed every three days for long stays, or upon request as per above. Bathrooms are equipped with a small courtesy set and clean towels.

Internet - You can connect free of charge from common areas in the restaurant and in the bedrooms. Connect to PasseggereClient, the password can be found behind your room's door or at the restaurant.

Keys - For your safety, keys are not duplicable, in case of loss you will be charged the amount of the cost to change the lock. Management declines responsibility for theft or damages of objects left unattended within this property.

Parking - Parking is unattended. Despite the small risk level we suggest you always lock your vehicle.

Pets - Pets are welcome at il Passeggere previous communication during booking. A cleaning fee of € 20.- will be charged for each pet. Rugs will be taken away from the room before arrival. Your pet is not allowed on beds or sofas, and it is forbidden to leave your pet unattended in the room. Snacks and various sizes of dog beds are available, please ask the staff. In case of big dogs, we will retain a damage fee of € 100.- which will be returned at check out if no damage has been done.